

Volume 19, Issue 8

May 2013

MAY CHAIR MESSAGE

ASQ launched a new branding campaign last year. You might think of our brand as the image that you see at the top of every page and on literature.

What is a brand? Branding is “Name, term, design, symbol, or any other feature that identifies one seller's good or service as distinct from those of other sellers.”

What does a brand mean? Brand meaning is wrapped in the brand identity. Brand identity is based on principle, vision and mission. Brand identity is the concept of how we want to be perceived by others.

Brand identity, simply stated is: “ASQ joins the people, ideas and tools that make our world work better.” Key messaging about our brand is simply stated.

1. Quality is important. It is how organizations and communities improve themselves and the products and services we rely upon for our safety, health, and daily lives.
2. ASQ is the world's leading community of people passionate about quality – experienced individuals and companies who strive for continual improvement and help each other achieve it.
3. Joining the ASQ global quality community gives you a strong competitive advantage. It sets you apart from others, signals your commitment to quality, and gives you access to a global network of experts and resources.
4. ASQ and its members are building the future of quality, advancing the best insights and investing in the ideas and tools that will help us meet tomorrow's critical challenges.

Brand is intended to define, to explain, to inspire. I hope this helps you identify with ASQ. I hope this provides you with an “elevator speech” when you speak to others about ASQ.

Please feel free to inquire, or get involved in making the Section 1313 the local voice of quality.

Mark Soderberg

Your Section 1313 Chair Person

ASQ's Members and Customer Service Center:

E-MAIL: help@asq.org

PHONE: 800-248-1946

FAX: 414-272-1734

USPS ASQ Communications

MAIL: 600 N. Plankinton Ave.

P.O. Box 3005

Milwaukee, WI 53201-3005

We suggest that you go to the ASQ National website at: www.asq.org for complete ASQ national news, regional event links, books, courses, yearly certification testing, re-certifications, conferences, ASQ Divisions and on-line membership forms, including member upgrades and what is needed to update your own member profile. And, while you are on the internet, be sure to visit **ASQ Boulder Section website** at: www.asq1313.org

ASQ National News



ASQ Global State of Quality Research Released

Thirty years after U.S. business embraced the quality movement, research by ASQ — among the leaders of the aforementioned effort — shows there are significant gaps in the governance and management models of quality, and the availability and use of metrics in manufacturing and service-based organizations worldwide. Go to the ASQ main website, at www.asq.org for more information.

News continued on page 4

ASQ #1313 Officers & Committee Chairs 2012

ASQ Section 1313 Boulder, CO	
Title: Chair Name: Mark Soderberg Phone: 303-905-8757 markosoderberg@hotmail.com	Title: Vice Chair Name: Rebecca Jessep Phone: 303-587-7067 rebeccajessep@hotmail.com
Title: Secretary Name: Joe Wojniak Phone: 303-530-658 Joe.wojniak@gmail.com	Title: Treasurer Name: John Beachman Phone: 720-313-2746 john.beachman@covidien.com
Title: Re-Cert Name: Gerry Naugle Phone: 303-591-2830 gnaugle@earthlink.net	Title: Internet & Website Name: Arnold Miller Phone: 303-466-2631 arn_miller@earthlink.net
Title: Publicity and VOC Name: Byron Murray byron.murray@yahoo.com	Title: SMP Name: Mike Ferraro Phone: 720-684-2035 michael.a.ferraro@seagate.com
Title: Financial Auditing Name: Ewald Schelert Phone: 303-702-9009 schelert@mesanetworks.net	Title: Education Chair Name: John Beachman Phone: 720-313-2746 john.beachman@covidien.com
Title: Newsletter Co-Editor Name: Gerry Naugle Phone: 303-591-2830 gnaugle@earthlink.net	Title: Newsletter Co-Editor Name: Bill Dunford Phone: 720-340-0454 billdunford@hotmail.com
Title: Certification Name: Nixion Mead Phone: 720-320-6395 nixionmead@q.com	Title: Program Name: Rebecca Jessep Phone: 303-587-7067 rebeccajessep@hotmail.com

Contents

#1313 Upcoming Meeting Information	Page 3
ASQ National & Boulder Section News	Pages 4 - 6
Boulder Section Course Descriptions	Pages 6 - 8
2013 Boulder Section Courses Offered	Page 8
Boulder Courses Registration Form	Page 9
Non-ASQ Section Training Offerings	Page 10
Quality Related Careers Job Postings	Pages 11-13
RMPEX Events and Updates	Pages 14-16

Online Content Exclusively for Members:

ASQ Member Gift

Celebrate the 25th anniversary of ISO 9000 with this exclusive bundle of resources. This bundle includes:

- Introduction to the ISO 9000 Standards Webcast
- Example Quality Manual
- New ASQ Ask the Experts Blog
- Bonus: ISO 9001:2008 Explained Webinar

Download your gift today!

Accelerated Lean Six Sigma Certification Workshop

LSS Green or Black Belt Certification Presented by: SSD Global Solutions

3-5 Days of Instructor-led training (depending on belt)

Followed by 3-6 months of on-line personalized instruction and mentoring

Graduates receive a Lean Six Sigma Certification but many use our class as a prep class for the ASQ Six Sigma exams

We pay for your ASQ Exam!

Not interested in being an LSS Black or Green Belt? Students may attend the workshop only and receive a Lean Champion or Lean Six Sigma Champion certificate.

Contact Andrew Anderson at Drew.Anderson@ssdglobal.net for more information.

Interested in Lean Six Sigma Master Black Belt?

Accelerated Format

See our advertisement in ASQ QP Magazine

Contact Donald Davis, Esq at Don.DavisEsq@ssdglobal.net for more information

Drew Andrew Anderson Student Affairs/Registration SSD Global University
303 571-9351

Upcoming ASQ Boulder Section Meeting Presenter

THURS, MAY 23rd

Ed Powers, Service Excellence Partners Inc. on “Making Quality Habitual”

Cost and Food: Free with hors d'oeuvres at start (5:30pm)
Network/snacks: 5:30-6:00pm
Feature Time: 6:00-7:00pm

Place: Covidien Corp, We will be meeting at the Covidien RMS (Resp. Monitoring Systems) Building #2 at: 6170 Longbow Drive Map below.

Note: Plan to Arrive 15 minutes early to check-in and find the meeting room

Directions: On Colorado HWY 119 between Boulder and Longmont From HWY 119 turn South on 63rd Street, which is a right turn from Boulder, and left turn from Longmont. Go 1/2 Mile South on 63rd Turn West on Longbow Dr to 6170. Signage facing Longbow Drive.



RMPEX For info on the Rocky Mountain Performance Excellence Program (which is also the Colorado State Quality and Business Performance Program), Ctrl-Click this link: www.coloradoexcellence.org

Please see page 13 of this newsletter for most recent information on upcoming RMPEX activities and events. The Boulder ASQ Section is an active sponsor of the RMPEX Organization.

ASQ National – and- Local ASQ Sections’ News

New From ASQ Quality Press Order at: 800-248-1946

ASQ Quality Press books can be ordered online, or for special pricing on orders of 10 or more call ASQ Customer Care / Quality Press Bookstore at: 800-248-1946.



New Book!

Quality Improvement Supports STEM

Cindy P. Veenstra, Fernando F. Padró, and Julie A. Furst-Bowe

In July 2011, the ASQ Education Division held its first STEM Agenda Conference. This publication is a selection of the conference papers and workshops from the conference, with the theme Advancing the STEM Agenda in Education, the Workplace, and Society. The book highlights STEM education as a grassroots effort by many educators to ultimately prepare graduates for the 21st century workforce.



New certification preparation book from ASQ Quality Press

The Certified Six Sigma Master Black Belt Handbook

This book reflects the most current thinking among Six Sigma leaders who came together to create the ASQ Master Black Belt Body of Knowledge (BoK).

The primary audience for this book is the individual who plans to prepare to sit for the Six Sigma Master Black Belt certification examination. The book is great for quick reference and ease of use because the chapter and section numbering exactly mirrors that of the Master Black Belt BoK



Best Practice in Team Excellence

J.P. Russell, editing director

This book explains the Team Excellence Framework (TEF) and how to leverage it to ensure the success of your improvement teams. This framework has a long-standing track record of providing the means by which teams can produce highly successful outcomes for their organizations.

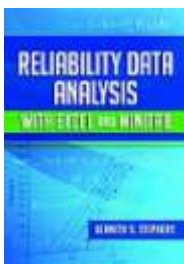


Bestseller!

The Certified Quality Engineer Handbook, Third Edition

Connie M. Borrer, editor

This third edition provides the quality professional with an updated resource that exactly follows ASQ's Certified Quality Engineer (CQE) Body of Knowledge.



Reliability Data Analysis with Excel and Minitab

Kenneth S. Stephens

When a product has been designed and manufactured, its performance in terms of durability, strength, and life become a matter of test, measurement, and analysis. This book helps you understand the outcomes of the reliability tests and translate that into real-world data that can improve products. Excel and Minitab spreadsheets are included for all sample data sets.

Updates to ASQ Recertification Journal

There are recent changes to the recertification journal categories, including more opportunities for RU credits, and categories have been better defined to make recertifying easier. The 18 RU credit amount remains the same. The new journal can be downloaded and printed directly from the main ASQ National website at: www.asq.org using "Certification Link" or call ASQ Customer Care at: **1-800-248-1946** and request item **B0525**

ASQ Recertification Costs Increase in 2013

The cost of recertification recently increased due to higher costs to administer the program. This is the first cost increase in six years. The increases also align ASQ's costs with other organizations that require recertifications. Recertification by journal for members is now **\$59 for one certification** or **\$79 total for two or more** (e.g., if you get recertified for three areas, you pay \$79). Recertification by journal for non members are \$99 each.

Boulder Section – Current ASQ Fellows

Tripp Martin – Retired
International Auto Oversight Bureau
(248) 535-5670
trippm1@earthlink.net

Ed Arling
Quality Compliance Assoc.
(303) 579-9443
edward.arling@gmail.com

Liz Keim, ASQ Past-Pres.& Board Chair
Integrated Quality Resources, LLC
(303) 541-9127
liz.keim@comcast.net

BOULDER SECTION CORRESPONDENCE ADDRESS

ASQ Boulder Section
P.O. Box 21595
Boulder, CO 80308-4595

Note: All education & course registration materials should be sent to Section Education Chair (please see the last page of the education section for contact information)

Revisiting Past Challenges as a Way of Measuring Continuous Improvement

J. Wojniak

4/27/2013



As the weather warms up and the mountain snow starts to melt, I'm reminded of the importance of revisiting past challenges as a way to measure continuous improvement.

For example, I've spent 1 day most weekends backcountry skiing. Early this season in February I skied the old ski run at Berthoud Pass. Climbing to tree line took the better part of 2 hours with frequent breaks to catch my breath. Today, I did the same climb in 1 hour and wasn't winded as quickly.

Climbing the hill has become easier, but getting down the hill ended up being more of a challenge due to the breakable crust. Returning to town, I saw a sign saying that snowmobile loading/unloading was 2 miles down the road. I followed the road and found myself near Henderson Mine and the Jones Pass trail head. Apparently,

this road is used by a snow cat skiing outfit (Powder Addictions). The snow cat and snowmobile traffic packs down the snow and grooms the trail!

I went up the trail and had a good time skiing down the mini-moguls in the road. This reminded me of the importance of working within current abilities and not trying to jump ahead too far.

Berthoud Pass	Jones Pass Road Trailhead / Henderson Mine
	

ASQ BOULDER SECTION #1313 COURSE DESCRIPTIONS

1301 – CERTIFIED QUALITY ENGINEER (CQE) REVIEW

This is a refresher course for those preparing to take the ASQ Certification exam. This course is advanced and intense. The instructor has an excellent text specific to this course, which is provided at no additional cost. It is recommended the student bring a copy of Juran's Quality Handbook, 5th ed., which can be purchased for about \$135 through ASQ but used copies can often be found for much less on the Internet. The students must bring their own calculator. For additional details or questions, contact the course instructor or the Section Education Chair.

1305 – CERTIFIED SOFTWARE QUALITY ENGINEER (CSQE) REVIEW

This is a refresher course to aid in your preparation for taking the ASQ Certification exam. The Certified Software Quality Engineer is a professional who has comprehensive understanding of software quality development and implementation, a thorough understanding of software inspection, testing, verification, and validation, and can implement software development and maintenance processes and methods. The exam requires you have minimum software testing or development experience and you must meet certain minimum requirements. Each student needs to purchase the latest edition of the CSQE Primer published by the Quality Council of Indiana (QCI) prior to the first class (cost is approximately \$70). To order, contact QCI at 1-800-660-4215 or www.qualitycouncil.com. For additional details or questions, contact the course instructor or the Section Education Chair.

1322 – ASQ Exam BoK: Quality Concepts, Management and Leadership

This course covers the Body of Knowledge (BoK) any quality professional should know about quality. This covers the history of quality from philosophies to current day methodology. This course is a must for anyone pursuing ASQ Certification or seeking a professional quality career.

Cost includes materials fees

Prerequisites: None

Course Outline:

- Management and Leadership [Organization Structures; Strategic Planning, Team Processes]
- The Quality System [Quality Philosophies; System Models; Measuring Effectiveness]
- Customer Focus
- Supplier Chain Management
- Product and Process Design
- Product and Process Control
- Continuous Improvement
- Management Tools [The Seven Classic Quality Tools; Basic Management and Planning Tools; Process Improvement Tools; Innovation and Creativity Tools]

1323 – ASQ Exam BoK: Statistical Principles, Techniques and Applications

Learning the principles of statistics in an understandable way as well as practical applications in the workplace. From understanding variation to hypothesis testing to process capability studies -- this course covers it all. The course covers the Body of Knowledge (BoK) required for ASQ Certification Exams.

This is also excellent for any quality professional seeking a core understanding of the quantitative methods used in any improvement strategy such as Six Sigma or Lean covers the history of quality from philosophies to current day methodology. This course is a must for anyone pursuing ASQ Certification or seeking a professional quality career.

Cost includes materials fees

Prerequisites: Ability to understand basic mathematical expressions would be useful as well as ability to use a hand-held calculator.

Course Outline:

- Descriptive Statistics [Measures of Location; Measures of Spread; Shape of Distribution; Normal distribution]
- Concepts of Probability
- Statistical Decision-making [Central Limit Theorem; Test of Hypothesis; Alpha and Beta Risks]
- Statistical Process Control (SPC)
- Analyzing Process Capability
- Design of Experiments (DOE) [Full Factorials; ANOVA Tables; Partial Factorials (Taguchi)]
- Relationship Between Variables
- Reliability Statistics

1324 – ASQ CQE Book of Knowledge (BoK) Review

This course is designed to help you properly prepare to take and pass the CQE examination. The objective of the course is to help you put together a study plan. An overview of the Body of Knowledge (BOK) covered by this exam will be given. Detail study of the BOK is the responsibility of the student. Included in this course are effective test taking strategies

Cost includes materials fees

Prerequisites: None; however, the following ASQ Boulder Section courses would help those needing more detail knowledge:

- 1322 - ASQ Exam BoK: Quality Concepts, Management and Leadership
- 1323 - ASQ Exam BoK: Statistical Principles, Techniques and Applications
- Also there are requirements to be able to take the CQE exam.
- See ASQ website <http://www.asq.org/certification/quality-engineer/>

Course Outline:

- How to gather reference material
- How to do a self assessment
- How to develop a study plan
- The Body of Knowledge [Management and Leadership; The Quality System; Product and Process Design; Product and Process Control; Continuous Improvement; Quantitative Methods and Tools]
- What to take to the exam
- Test taking strategies

INSTRUCTORS & COURSE DESCRIPTIONS: A list of instructor biographies and course descriptions can be found on the ASQ Boulder Section web site, <http://www.asq1313.org/> **COURSES LOCATIONS:** Contact the

ASQ Boulder Education Chair, John Beachman at: john.beachman@covidien.com or 303-530-6346 to see if the class you want can be made available in the Colorado Springs, Denver, Loveland or Ft. Collins area.

2013 ASQ Boulder Section Course Offering

Updated 05-15-2013

Course Name	Instructor	Course Fee (1) (2)	Exam Date	ASQ Exam Application Deadline	Course Dates & Times	Course Registration Deadline
1301 - Certified Quality Engineer (CQE) Review	Monrad Monsen 303-272-9612 Location: Contact	\$400 members / \$450 others	10/5/13	8/16/13	TBD	TBD
1305 - Certified Software Quality Engineer (CSQE) Review	Arnold Miller 303-466-2631 Location: TBD	\$400 members / \$450 others	10/5/13	8/16/13	TBD	TBD
1322 - ASQ Exam BoK: Quality Concepts, Management and Leadership	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$270 per student + \$25 material = \$295 Total	10/5/13	8/16/13	TBD	TBD
1323 - ASQ Exam BoK: Statistical Principles, Techniques and Applications	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$270 per student + \$25 material = \$295 Total	10/5/13	8/16/13	TBD	TBD
1324 - ASQ CQE Book of Knowledge (Bok) Review	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$135 per student + \$15 material = \$150 Total	10/5/13	8/16/13	TBD	TBD

(1) Course fee for ASQ or other professional society member/non-member. (2) Cost of primers, texts, work-books, etc. are not included and must be purchased by the student prior the first class. Contact the Boulder Education Chair, **John Beachman**, for details. FOR INFORMATION UP- DATES please go to the Boulder Section web page: <http://www.asq1313.org/courses.html>

If there is a class you need but is not listed above. We may be able to offer that class in the future.

COURSE REGISTRATION INFORMATION

You do not have to be a member of ASQ to attend a class however, members of ASQ and other professional societies receive a discount for classes. Local Quality professionals teach all classes in the Boulder/Longmont /Broomfield area unless otherwise noted. We contact you at least two weeks in advance of the class start date for the exact location. Classes are typically held at a company that employs one of the students. You may nominate your company for hosting a class. Directions and registration confirmations are provided. Participants receive a certificate upon completion of the course. We need a minimum of about 4 - 5 students to hold a course and we reserve the right to cancel or postpone classes not having enough students. A full refund will be given if minimum class registration requirements are not met. If you cancel within two weeks prior to a class beginning you may not receive a refund.

ASQ CERTIFICATION REVIEW COURSES: These courses are intended as a refresher course for those preparing to take the ASQ Certification exam. These courses are typically not introductory and are intended for people with either academic and/or on the job experience. NOTE: Enrollment in a class DOES NOT enroll the student for the certification exam. The student is responsible for confirming exam dates and application deadlines with ASQ Headquarters. Qualification requirements for sitting for an exam and information regarding exam applications may be obtained by calling ASQ Headquarters at 1-800-248-1946 or go to <http://www.asq.org>

ASQ #1313 COURSE REGISTRATION FORM

Please complete the following information as thoroughly as possible. In case of a schedule change or cancellation, we really appreciate two phone numbers to contact you.

Student's Name: _____ ASQ Membership #: _____

or other Society and #: _____

Title: _____

Company Name: _____

Address: _____

Daytime phone: _____ Night time phone: _____

E-Mail: _____ or FAX: _____

Course # and Name: _____

Course Start Date: _____

Course Fee: \$ _____ (ASQ Member) \$ _____ (Non-member)

Please enclose a check payable to "ASQ Boulder Section" and contact the Boulder Section Education Chair John Beachman at: john.beachman@covidien.com (or) 303-530-6346, to reserve your spot in the course that you want. Please send checks to the address below.

ASQ Section 1313 Education c/o Mr. John Beachman 2031 Amethyst Dr Longmont, CO 80504

GUARANTEE: If you pay for and take one of our ASQ Certification review courses and still fail the Certification Exam, you may retake the course for free as many times as you need. The instructor reserves the right to charge for course materials (e.g., handouts, etc.). Your ASQ section leadership is committed to meeting your quality-related education and certification needs. If you have any questions about a particular course, please contact the instructor or the Boulder Section Education Chair (contact information above).

Non-ASQ Boulder Section (or) Non-ASQ Denver Section Training Resources

From: Ron Sedlock, the quality Catalyst

If you have any quality training needs in 2013, keep me in mind. I offer a variety of quality classes such as:

- **Quality Management and Leadership**
- **Statistics: Principles and Applications**
- **Process-Based Auditing**
- **The Tools of Quality**

Many of the classes are helpful for those seeking ASQ certification and/or implementing six sigma improvement. If you have a specific quality need, I can customize a training class to meet that need. If you are seeking ASQ certifications I do exam preparation classes for most certifications. I offer public seminars only if the demand is there. All my training can be offered "in-house". In-house training is more cost effective if you have 6 or more trainees.

IMMEDIATE ATTENTION -- The March ASQ exam format is offered again in October. The June exam format is offered again in December. In these tough budget and economic times, I am willing to give individuals advice on quality and exam preparation. This is a free service. Have a great 2013.

Ron Sedlock
the quality Catalyst
phone: 303.716.5873 or 303.587.9153 (cell)
www.thequalitycatalyst.com

Colorado Quality Executive Network (CQEN)

This is a network of the top quality executive from various Colorado organizations. The purpose of CQEN is to share ideas on current quality trends and issues. Membership to the CQEN is by invitation only. Please pass on this information as appropriate.

The CQEN meets quarterly -- typically in January, April, July, and October.

Next Date: Thursday, October 25, 2012 Time: 1:00 to 5:00 pm

Location: Intertech Plastics, Denver

For more information, contact
Ron Sedlock, the quality Catalyst
Phone: 303-716-5873 or 303-587-9153 (cell)
Email: ronsedlock@thequalitycatalyst.com

Quality Related Career Openings / New Job Postings

Boulder Scientific Company

posted 14May2013

Boulder Scientific Company (BSC) is a specialty chemical manufacturer internationally recognized as a leader in the field of specialty organometallic chemicals and metallocenes. BSC holds a strong market position in Grignard reagents, boron compounds, pharmaceutical intermediates and other specialty products. In 1979, BSC opened the Mead, Colorado facility and today employs approximately 150 people. Through the innovation, expertise and commitment of its professional team, BSC excels at developing custom and specialty products from laboratory scale up to full scale manufacturing.

Boulder Scientific is currently seeking qualified candidates for the position of **Quality Technician IV**.

Quality Technician IV

The Quality Technician will be responsible for determining sampling protocols, sampling materials, non-conformance reporting, failure investigations and administration of quality systems. The Technician will perform inspections of chemical materials as well as inspection of mechanical components. The position will identify specification and approval issues and conduct analysis of specification approval needs.

Support the production and development teams to ensure continuity of processing. Work with the technical and analytical teams to further advance process control and continuity.

Education and/or Experience:

Must have 6 – 8 years of related experience plus an Associate's degree or equivalent in Chemistry, Mathematics or Business. ASQ certification preferred.

Qualifications:

- Strong communication skills, both verbal and written.
- Strong PC skills in Microsoft Office (Word, Excel and PowerPoint, Access).
- Skilled in the standards, concepts, practices, and procedures within the quality field.
- Demonstrated strong interpersonal skills.
- Ability to multi-task and excellent attention to detail.

For consideration, submit a resume to: Human Resources, Boulder Scientific Company, 598 Third Street, P.O. Box 548, Mead, CO 80542, or by email to: resumes@bouldersci.com No telephone calls please.

DATA ANALYST, #213-036

MENTAL HEALTH PARTNERS, INC

Mental Health Partners, located in Boulder, CO, provides comprehensive mental health services to residents of Boulder and Broomfield counties, regardless of ability to pay.

Currently, we have an immediate need for a Data Analyst to manage, develop, organize and execute analyses and data reports from MHP's data infrastructure (EHR, evaluation data systems, etc.) in support of varied organizational functions, including operational and strategic decision-making, contractual compliance, managed care initiatives, and grant funding analysis/reporting.

Minimal Qualifications:

- Bachelor's Degree required; Master's degree preferred
- Five years of relevant experience, including at least two years conducting data management using a variety of software (e.g. SQL, Access, etc.) required
- Strong analytical background; at least 2 years conducting and interpreting quantitative analyses
- Experience with social sciences or behavioral healthcare

Knowledge, Skills and Abilities:

- Excellent computer skills to include: MS Access, MS Excel, SQL (including SQL reporting and analyses services), and SPSS or SAS.
- Excellent data management skills
- Experienced and skilled in using a variety of techniques ranging from simple data aggregation to bio-statistical analyses to complex data mining
- Excellent data interpretation skills as well as report development and presentation of information.
- Strong interpersonal and collaboration skills; able to act in a professional and effective way with all MHP staff and external organizations.
- Excellent written and verbal communication skills.
- Ability to organize and prioritize work.
- Ability to work independently as well as in a team setting.

Mental Health Partners offers a competitive salary and an excellent benefits package to employees who are scheduled to work a minimum of 24 hours per week. To view a detailed description of this position and apply for consideration, please visit our website at: www.mhpcolorado.org. You may also apply via email to hrjobs@mhpcolorado.org, citing the job title and job number for which you are applying in the subject line of the email. A MHP Application for Employment and a background check will be required prior to hire.

MHP is an Equal Opportunity Employer

ProPharma Group, Inc.

Opening starts on April 15th

Summary: Seeking ASQ certified auditor for a 6 month project (contract) in the Western States. Auditor will responsible for preparing and executing supplier audit documents and conduct audits at various supplier sites. Working knowledge of the principles of supplier auditing techniques and methods as associated with performance of work for the Pharmaceutical, Biotechnology and/or Medical Device industries. Demonstrate an understanding of GMP. Individuals must represent the company and division at client sites and interact confidently with clients, suppliers, contractors, management and peers.

Supplier Quality Engineers (contract) with the following qualifications:

- Preferably has a engineering or technical degree
- Experience with medical devices
- Experience with CAPA, SCAR (Supplier Corrective Actions), in a regulated environment
- Certified lead auditor (ISO 13485)...or extensive auditing experience
- Experience performing supplier audit and audit reports.

Steve Speer Assoc. Director, Operations, West Region

ProPharma Group, Inc. www.propharmagroup.com

Office: 760-870-4471 Mobile: 760-685-7725 (preferred)



April 17, 2013

Seeking a Continuous Improvement Manager

Alliant National Title Insurance Company is a successful, growing and well-respected regional title insurance underwriter looking for a talented, knowledgeable, and ethical professional to help build our company. Our mission is to protect property owners' investment by providing secure title insurance delivered by the finest independent agents available. We are a unique title insurance underwriter that partners with independent agents to improve their competitive position in the marketplace. Unlike other underwriters, we offer independent agents help to expand their business, reduce their costs and risks, and improve profits within a network of like-minded agents in a noncompetitive partnership. We provide an environment that helps agents improve the accuracy, efficiency, and timeliness of their products and services, while growing their knowledge base.

We are currently looking for an experienced and effective Continuous Improvement Manager to oversee and administer the Quality Assurance aspect of our Quality/Compliance Department. The successful candidate will lead the continuous improvement and process development of Quality Assurance systems and processes; teach/coach Alliant National staff in applying quality and productivity improvement tools and methods to improve internal processes and service delivery to our agents; conduct internal process auditing; and manage our "corrective action" process to assure timely and complete solutions that prevent the re-occurrence of issues. The person in this position must successfully champion change at many levels working with internal staff while maintaining a positive, professional and productive business relationships.

The successful candidate must have at least 5 years' experience in process improvement role, Six Sigma Blackbelt Certification, demonstrated analytical ability, excellent verbal and written communication skills, and must be an excellent educator, trainer or coach.

Additional skills and attributes that would favor a candidate include: excellent computer and data analysis skills, fluency in common tools used in quality management, and knowledge of SSAE 16 Type II audits.

If you know of an individual with this experience set and an impeccable professional reputation, please ask that person to contact:

Mr. Kyle Rank

Chief Compliance Officer

krank@alliantnational.com

913.226.8942

www.alliantnational.com

1831 Lefthand Circle, Suite G, Longmont, Colorado 80501

Message from the Chair

By: Jeanne Brown

A New Year, New Application Cycle, and New Board Members

**RMPEX Newsletter
Q1 - 2013**

In This Issue

- Message from the Chair
- RMPEX News
- Baldrige News
- Sector News
- Volunteer Opportunities

Our Mission
RMPEX guides organizations and volunteers to performance excellence by providing education, training, networking, and sharing of best practices leading to assessment and feedback, which result in continuous improvement, recognition, and awards.

Immediately following the 2013 Strategic Planning Wrokshop on October 27, 2012, Jim Walker, RMPEX Award Program Facilitator, formed and led a Strategy Committee made up of Adam Cohen, Vikki Fosjord, and Pete Reicks to evaluate the application and examination cycle timing and consider changes. This decision was required before the other 3 strategy committees could begin their work as it set in place a foundation from which to plan and improve. The team recommended and the Board of Directors approved changing the cycle to the fall time frame. This change allows 22 weeks between the time an applicant is named a Peak recipient and the submission deadline for a Baldrige application. It also provides more summer time for examiners as training will not occur until August, although examination delays may result in site visits after Thanksgiving.

Other exciting news is the addition of two new Board members. Suzy Gutierrez and Doug Gilbert were interviewed and accepted onto the Board during the January 23, 2013 Quarterly Board of Directors meeting. Suzy a certified Professional in Human Resources and is pursuing a Masters Degree in Healthcare Industry Leadership. She is currently leading the RMPEX Examiner Recruiting Strategy Committee. Doug is Dean of the School of Organizational Leadership for the University of the Rockies. He is a member of the RMPEX Training Optimization Strategy Committee. We are excited about the experience and knowledge these new members bring to our leadership team.

As always, please send us your suggestions and questions regarding all things RMPEX.

Respectfully,
Board Chair: Jeanne Brown

Upcoming Events

Intent to Apply Deadline

July 1, 2013

Examiner Training Dates

To be posted by April 1, 2013



Healthcare Sector News

Innovation and Cross-Sector Learning

Recently, Russell Gonnering wrote a piece in *Physician Executive* entitled "[Health Care Can't Wait to Innovate](#)" that explored innovation through the example of jet propulsion...[Read more.](#)

Why Baldrige? Ask Leaders of Top U.S. Hospitals

Two years ago, [a Thomson Reuters study](#) found that health care organizations that won a Baldrige Award or received a site visit during the Baldrige Award process outperformed other hospitals on nearly every measure used to determine the "100 Top Hospitals." [Learn why.](#)

Executive Director: [Kim Griffiths](#)

Award Program Facilitator: [Jim Walker](#)



RMPEX News

Meet the new RMPEX Treasurer
Steven Schidle, SVP of Finance of Elevations Credit Union joined RMPEX as it's newest Treasurer...
[Read more](#)

2013 Strategic Plan

Hoshin Objective: "Create and implement a systematic approach to recruit and retain examiners and leads with the right experience for the number and type of applications received." [See 2013 Hoshin Plan](#)

RMPEX 2013 Strategy Committees Launched

Committees have been formed to address the 4 strategies that support the 2013 Hoshin Objective. [See who is making it happen...](#)

Volunteer Opportunities

Website Support

RMPEX is seeking a



Baldrige News

Baldrige's 25th Anniversary

[Register today for the 25th annual Quest for Excellence® conference](#) and learn how to improve your organization's performance from 27 Baldrige Award-winning organizations!...[Learn more](#)

Baldrige Director Harry Hertz Retires

After 21 years, Baldrige Director Harry Hertz will be leaving the position on June 3, 2013...[Read more](#)

Look Who's Using Baldrige: A Focus on Southeast Asia

"No one could be a prophet in his own country." (Dejavu Dr. Deming and Dr. Shewhart) says Bill Voravuth Chengsupanimit, Lead Assessor of the Thailand Quality Award...[Read more](#)



All Sectors News

Where can I find Examples of Baldrige ROI?

Few people have time to search the Internet or even the Baldrige Web site looking for specific data or stories or examples. Have you ever checked out Baldrige recipient profiles?...[Learn how.](#)

volunteer who is willing to provide website direction and advice [Read More](#)



Service Sector News

Plates Still Spin but Senior Leaders Find Peace of Mind

Over the last sixteen years, [Turner Broadcasting System, Inc.](#) has seen millions of dollars of cost savings through a focus on continuous improvement that drives efficiencies and innovation...[Read more.](#)