

The next ASQ Boulder Section meeting will be held on Thurs, Feb 23rd at Aircell Technology Corp with doors open at 5:30pm and the main talk at approx 6:10pm. Please see more meeting details on page 3.

Volume 18, Issue 6

February 2012

FEBRUARY CHAIR MESSAGE

The ASQ has established four strategic initiatives. What are the initiatives? Where does section 1313 fit into the strategy? How can we make a difference?

- 1) Continuing the communication the Boulder Section of ASQ Commitment to Excellence is a focus for 2012 and beyond.
- 2) Commitment to Excellence is a commitment to apply the Malcolm Baldrige principles to the management of ASQ operations. This will most strikingly impact the Section through the development of and execution to a business plan. What does our business plan look like? The standard business plan profile segments goals into six different areas: Impact, Membership, Loyalty, Means, Process and People.
- 3) Global ASQ Presence considers Impact as increasing our presence through the "Global Transformation" initiative (brand image) and through social responsibility. Social responsibility is defined as "actively contributing to the welfare of society."
- 4) Membership is all about growth of the organization. To whom we interface, the number of members engaged in activities and new membership. Improving member retention has been a major issue in ASQ over the last fifteen years. Membership in ASQ peaked in 1996 – 1998, and has steadily declined since. Retention of members in their first five years of membership is most critical. Loyalty looks to retention to address this issue.
- 5) Growing the Means of the organization is to increase the professional certifications and use of ASQ training opportunities. Pursuing these activities should also drive new membership and retention.
- 6) Process is all about performance. That is using technology to enable information sharing. Look for this through the new web site and other communication vehicles.

Where is our section without People? Section participation is driven by satisfaction. How can we get more engagement? How can we improve participation? How can we increase membership satisfaction? This is our challenge. Please feel free to inquire, or get involved in making the Section 1313 a world of difference in our area.

Mark Soderberg
Your Section 1313 Chair Person

ASQ'S Customer and Member Center:

E-MAIL: help@asq.org

PHONE: 800-248-1946

FAX: 414-272-1734

USPS ASQ Communications

MAIL: 600 N. Plankinton Ave.
P.O. Box 3005
Milwaukee, WI 53201-3005

We suggest that you go to the ASQ National web- site at: www.asq.org for complete ASQ national news, regional event links, books, courses, yearly certification testing, re-certifications, conferences, ASQ Divisions and on-line membership forms, including member upgrades and what is needed to update your own member profile. And, while you are on the internet, be sure to visit **ASQ Boulder Section website** at: www.asq1313.org

Did You Know? ASQ Divisions and Sections offer approx. 70 scholarships, some of which go un-tapped due to limited number of student applicants.

ASQ National News

What's On Your Mind?

In celebration of National Engineers Week (February 19-25), ASQ conducted a survey of youth and parents to gauge their interest and concerns about pursuing a STEM-related career, specifically engineering. Now it's your turn.

If you're an engineer and ASQ member, you recently received a survey asking what challenges you overcame to succeed, and asking what advice you can share with today's students. If you didn't receive the survey, please [visit the online survey](#).

All information collected from the survey is confidential and will be presented only in summary form. Thank you for your participation and for helping build the future of quality.

news cont on pg 4

ASQ #1313 Officers & Committee Chairs 2011-12

ASQ Section 1313 Boulder, CO	
Title: Chair Name: Mark Soderberg Phone: 303-905-8757 E-mail : markosoderberg@hotmail.com	Title: Vice Chair Name: Rebecca Jessep Phone: 303-587-7067 E-mail : rebeccajessep@hotmail.com
Title: Secretary Name: Joe Wojniak Phone : 303-530-6581 E-mail: joe.wojniak@yahoo.com	Title: Treasurer Name: John Beachman Phone: 720-313-2746 E-mail: john.beachman@covidien.com
Title: Re-Cert Name: Gerry Naugle Phone: 303-591-2830 E-Mail: gnaugle@earthlink.net	Title: Internet & Website Name: Arnold Miller Phone: 303-466-2631 E-Mail: arn_miller@earthlink.net
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Title: Certification Name: Wells Lange Phone: 303-604-6694 E-mail: wellsolly@comcast.net	Title: Programs Name: Rebecca Jessep Phone: 303-587-7067 E-Mail: rebeccajessep@hotmail.com

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Upcoming ASQ #1313 Main Meeting Presenters as of: **Feb 14thth, 2012**

On Feb 23rd Doors open at 5:30pm at AirCell Technology Corp Conference Room

5:30 PM Networking and hors d'oeuvres Place: AirCell Corp, 303 S. Technology Court, Building A, Broomfield, CO 80021

~6:00 PM Main Talk

Internet link: http://www.asq1313.org/meetings.html#2012_feb

Feb 23rd, 2012

Main Talk: Greg Larsen, Ops A La Carte on: "Practical Application of Measurement System Analysis (MSA)" (gregl@opsalacarte.com; greg@galarsenconsulting.com; 970-227-0094)

Map to Aircell Corporation, Building A, Conference Room Note: Colo Hwy 121 in the map is Wadsworth Blvd
303 South Technology Court, Broomfield, CO 80021



MBNQA For info on the Malcolm Baldrige National Quality Award Program, visit www.quality.nist.gov

CPEX / RMPEX For info on the Colorado / Rocky Mtn Performance Excellence Program (Colorado State quality and business performance program), visit www.coloradoexcellence.org Contact: 303-893-2739 Please see page xx of this newsletter for the most recent information on upcoming CPEX/RMPEX activities and events. **The Boulder ASQ Section is an active sponsor of the CPEX / RMPEX Organization.**

Call for Presentations – for RMQC - September 13-14, 2012

ASQ Denver Section 1300

P.O. Box 849

Conifer, Colorado 80433

303-571-9306

If you are interested in any of these positions or would like to know about other volunteer positions with ASQ Denver, please contact Laura Shipley (lshipley1224@gmail.com or [720.232.6981](tel:720.232.6981)).

2012 Location: DU Cable Center, Denver, CO

Theme: How to Ensure Quality in an Adverse Economy Itinerary: exam preparation workshops, innovative and new ideas about quality, building buy-in, and skills enhancement

Sponsor: Colorado ASQ sections and various ASQ Divisions

Call for Presentations:

You are invited to submit a presentation topic for consideration. Although we are not offering compensation for this event we will be aggressively advertising your name or company and offering links to your website. Naturally you and any assistant would attend the conference and conference events free of charge.

Topics should be from the <http://asq.org/2009/04/guide-to-the-QBOK.pdf> ASQ QBOK topic list (pg 23-25)

Please submit the following information to: News@DenverASQ.org

- Are You Interested in presenting a 90-Minute Workshop, Keynote Speech, Either or Both?
- Would You Consider Being a Backup Speaker?
- Please send a Brief Bio and Resume (if you are chosen we will need a photo as well)
- One-Page Paper Outlining: Topic Concept, Learning Objectives

Thank you for applying, Larry D. Stern, Chair ASQ Denver

2012 ASQ – World Conference Article continued on next page



[WCQI Has Valuable Learning and Networking Opportunities](#)

In addition to being eligible for the discounted early-bird registration rate, 100 featured sessions and workshops, and industry leading speakers, WCQI 2012 also offers a one of a kind opportunity to network and learn from your peers in quality.

With several exhibit hall events, dozens of informational booths, and session sizes that allow for personal attention, WCQI is the event of the year to connect with like-minded professionals.

[Learn more about the exhibit hall events and networking opportunities now.](#)

Register before March 30, 2012 to get early-bird rates.

To register at the early-bird rate call ASQ Customer Care at 800-248-1946 or register online.

Get the Full Conference Recordings for only \$49!

All conference attendees are able to purchase access to all of the session recordings for a reduced rate of \$49. There will be more than 100 flash video recordings available and each will be accompanied by a copy of the presentation and an MP3 audiofile of the session. See sessions you missed, review sessions you attended, and share sessions with your colleagues once you return.

Featured Sponsors:



2012 World Conference Keynotes

Executives from The Boeing Company and The Coca-Cola Company are among four keynote speakers featured at ASQ's 2012 World Conference on Quality and Improvement, May 21 – 23 at the Anaheim Convention Center in Anaheim, CA. Keynote speakers include quality professionals, authors, and executives from world-renowned organizations.

ASQ Quality Press offers certification handbooks to help you prepare for your exam.

ASQ certification is a formal recognition by ASQ that an individual has demonstrated a proficiency within, and comprehension of, a specific body of knowledge. Nearly 150,000 certifications have been issued to dedicated professionals worldwide. ASQ offers a wide variety of books to help you understand each certification's body of knowledge. These Certification Handbooks will provide you with the most up-to-date information and help prepare those interested in passing the ASQ Certification exam.

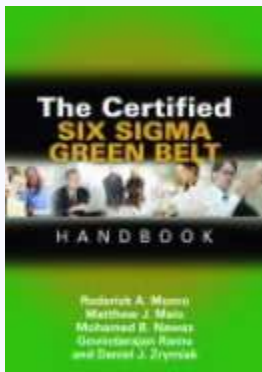
ASQ Quality Press books can be ordered online, or for special pricing on orders of 10 or more call ASQ Customer Care at 800-248-1946.



The Certified Quality Engineer Handbook, Third Edition

Connie M. Borrer, editor

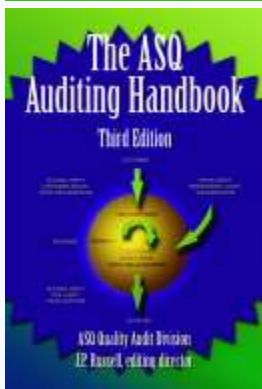
This third edition provides the quality professional with an updated resource that exactly follows ASQ's Certified Quality Engineer (CQE) Body of Knowledge.



The Certified Six Sigma Green Belt Handbook

Roderick A. Munro, Matthew J. Maio, Mohamed B. Nawaz, Govindarajan Ramu, and Daniel J. Zrymiak

This reference manual is designed to help those interested in passing the ASQ's certification exam for Six Sigma Green Belts, those who may need to train future Green Belts, and others who want a handy reference to the appropriate materials needed to conduct successful Green Belt projects.



The ASQ Auditing Handbook, Third Edition

J.P. Russell, editing director

This best-selling handbook is organized to correspond exactly with the ASQ Certified Quality Auditor (CQA) Body of Knowledge (BoK). It provides comprehensive coverage for nearly every aspect of the audit function.



The Certified Six Sigma Black Belt Handbook, Second Edition

T.M. Kubiak and Donald W. Benbow

This second edition has been updated and revised to reflect the most recent Six Sigma techniques, and to match the ASQ Certified Six Sigma Black Belt Body of Knowledge (BoK).



The Certified Manager of Quality/Organizational Excellence Handbook: Third Edition

Russell T. Westcott, editor

This handbook provides comprehensive guidance for process improvement, describes tools and techniques to drive change, emphasizes sound management principles that have relevance even beyond the quality field, and can be a primer for new leaders and a go-to manual for experienced professionals.

For additional book offerings or to place your ASQ Quality Press order today, visit asq.org/quality-press/.

Updates to ASQ Recertification Journal

There are changes to the recertification journal categories, including more opportunities for RU credits, and the categories have been better defined to make recertifying easier. The 18 RU credit amount remains the same. The new journal can be downloaded and printed directly from the main ASQ Natn'l website, at: www.asq.org "Certification Link" or by calling the ASQ Customer Care at: **1-800-248-1946** and ask for item **B0525**

Unemployment Program for Membership Available from ASQ

ASQ headquarters is offering resources for members who have encountered job loss. One benefit for those who want to retain their membership, but have difficulty renewing because they are currently unemployed, are discounted membership dues. Participating members receive a discount on their membership renewal based on consecutive years of membership. Currently, membership dues are \$129 for current Full (formerly Regular), Senior, and Fellow members. For more information, and to check out other resources available, visit <http://work.asqquality.org>

BOULDER SECTION CORRESPONDENCE ADDRESS

**ASQ Boulder Section
P.O. Box 21595
Boulder, CO 80308-4595**

Note: All education & course registration materials should be sent to Section Education Chair (please see the last page of the education section for contact information)

1301 – CERTIFIED QUALITY ENGINEER (CQE) REVIEW

This is a refresher course for those preparing to take the ASQ Certification exam. This course is advanced and intense. The instructor has an excellent text specific to this course, which is provided at no additional cost. It is recommended the student bring a copy of Juran's Quality Handbook, 5th ed., which can be purchased for about \$135 through ASQ but used copies can often be found for much less on the Internet. The students must bring their own calculator. For additional details or questions, contact the course instructor or the Section Education Chair (his contact information is on page 10).

1305 – CERTIFIED SOFTWARE QUALITY ENGINEER (CSQE) REVIEW

This is a refresher course to aid in your preparation for taking the ASQ Certification exam. The Certified Software Quality Engineer is a professional who has comprehensive understanding of software quality development and implementation, a thorough understanding of software inspection, testing, verification, and validation, and can implement software development and maintenance processes and methods. The exam requires you have minimum software testing or development experience and you must meet certain minimum requirements. Each student needs to purchase the latest edition of the CSQE Primer published by the Quality Council of Indiana (QCI) prior to the first class (cost is approximately \$70). To order, contact QCI at 1-800-660-4215 or www.qualitycouncil.com. For additional details or questions, contact the course instructor or the Section Education Chair.

1322 – ASQ Exam BoK: Quality Concepts, Management and Leadership

This course covers the Body of Knowledge (BoK) any quality professional should know about quality. This covers the history of quality from philosophies to current day methodology. This course is a must for anyone pursuing ASQ Certification or seeking a professional quality career.

Cost includes materials fees

Prerequisites: None

Course Outline:

- Management and Leadership [Organization Structures; Strategic Planning, Team Processes]
- The Quality System [Quality Philosophies; System Models; Measuring Effectiveness]
- Customer Focus
- Supplier Chain Management
- Product and Process Design
- Product and Process Control
- Continuous Improvement
- Management Tools [The Seven Classic Quality Tools; Basic Management and Planning Tools; Process Improvement Tools; Innovation and Creativity Tools]

1323 – ASQ Exam BoK: Statistical Principles, Techniques and Applications

Learning the principles of statistics in an understandable way as well as practical applications in the workplace. From understanding variation to hypothesis testing to process capability studies -- this course covers it all. The course covers the Body of Knowledge (BoK) required for ASQ Certification Exams.

This is also excellent for any quality professional seeking a core understanding of the quantitative methods used in any improvement strategy such as Six Sigma or Lean covers the history of quality from philosophies to current day methodology. This course is a must for anyone pursuing ASQ Certification or seeking a professional quality career.

Cost includes materials fees

Prerequisites: Ability to understand basic mathematical expressions would be useful as well as ability to use a hand-held calculator.

Course Outline:

- Descriptive Statistics [Measures of Location; Measures of Spread; Shape of Distribution; Normal distribution]
- Concepts of Probability
Statistical Decision-making [Central Limit Theorem; Test of Hypothesis; Alpha and Beta Risks]
- Statistical Process Control (SPC)
- Analyzing Process Capability
- Design of Experiments (DOE) [Full Factorials; ANOVA Tables; Partial Factorials (Taguchi)]
- Relationship Between Variables
- Reliability Statistics

1324 – ASQ CQE Book of Knowledge (BoK) Review

This course is designed to help you properly prepare to take and pass the CQE examination. The objective of the course is to help you put together a study plan. An overview of the Body of Knowledge (BOK) covered by this exam will be given. Detail study of the BOK is the responsibility of the student. Included in this course are effective test taking strategies

Cost includes materials fees

Prerequisites: None; however, the following ASQ Boulder Section courses would help those needing more detail knowledge:

- 1322 - ASQ Exam BoK: Quality Concepts, Management and Leadership
- 1323 - ASQ Exam BoK: Statistical Principles, Techniques and Applications
- Also there are requirements to be able to take the CQE exam.
- See ASQ website <http://www.asq.org/certification/quality-engineer/>

Course Outline:

- How to gather reference material
- How to do a self assessment
- How to develop a study plan
- The Body of Knowledge [Management and Leadership; The Quality System; Product and Process Design; Product and Process Control; Continuous Improvement; Quantitative Methods and Tools]
- What to take to the exam
- Test taking strategies

INSTRUCTORS & COURSE DESCRIPTIONS: A list of instructor biographies and course descriptions can be found on the ASQ Boulder Section web site, <http://www.asq1313.org/> **COURSES LOCATIONS:** Contact the ASQ Boulder Education Chair, John Beachman at: john.beachman@covidien.com or 303-530-6346 to see if the class you want can be made available in the Colorado Springs, Denver, Loveland or Ft. Collins area.

2012 ASQ Boulder Section Course Offerings

Updated 02-12-2012

Course Name	Instructor	Course Fee (1)	Exam Date	ASQ Exam Application Deadline	Course Dates & Times	Course Registration Deadline
1301 - Certified Quality Engineer (CQE) Review	Monrad Monsen 303-272-9612 Location: TBD	\$400 members / \$450 others				
1305 - Certified Software Quality Engineer (CSQE)	Arnold Miller 303-466-2631	\$400 members / \$450				

Course Name	Instructor	Course Fee (1)	Exam Date	ASQ Exam Application Deadline	Course Dates & Times	Course Registration Deadline
Review	Location: TBD	others				
1322 - ASQ Exam BoK: Quality Concepts, Management and Leadership	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$270 per student + \$25 material = \$295 Total				
1323 - ASQ Exam BoK: Statistical Principles, Techniques and Applications	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$270 per student + \$25 material = \$295 Total				
1324 - ASQ CQE Book of Knowledge (Bok) Review	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$135 per student + \$15 material = \$150 Total				

(¹) Course fee for ASQ or other professional society member/non-member. (²) Cost of primers, texts, workbooks, etc. are not included and must be purchased by the student prior the first class. Contact the Boulder Education Chair, **John Beachman**, (his contact information below) for details. FOR INFORMATION UPDATES, please go to the Boulder Section web page: <http://www.asq1313.org/courses.html>

If there is a class you need but is not listed above. We may be able to offer that class in the future.

COURSE REGISTRATION INFORMATION

You do not have to be a member of ASQ to attend a class however, members of ASQ and other professional societies receive a discount for classes. Local Quality professionals teach all classes in the Boulder/Longmont/Broomfield area unless otherwise noted. We contact you at least two weeks in advance of the class start date for the exact location. Classes are typically held at a company that employs one of the students. You may nominate your company for hosting a class. Directions and registration confirmations are provided. Participants receive a certificate upon completion of the course. We need a minimum of about 4 - 5 students to hold a course and we reserve the right to cancel or postpone classes not having enough students. A full refund will be given if minimum class registration requirements are not met. If you cancel within two weeks prior to a class beginning you may not receive a refund.

ASQ CERTIFICATION REVIEW COURSES: These courses are intended as a refresher course for those preparing to take the ASQ Certification exam. These courses are typically not introductory and are intended for people with either academic and/or on the job experience. NOTE: Enrollment in a class DOES NOT enroll the student for the certification exam. The student is responsible for confirming exam dates and application deadlines with ASQ Headquarters. Qualification requirements for sitting for an exam and information regarding exam applications may be obtained by calling ASQ Headquarters at 1-800-248-1946 or go to <http://www.asq.org>

ASQ #1313 COURSE REGISTRATION FORM

Please complete the following information as thoroughly as possible. In case of a schedule change or cancellation, we really appreciate two phone numbers to contact you.

Student's Name: _____ ASQ Membership #: _____

or other Society and #: _____

Title: _____

Company Name: _____

Address: _____

Daytime phone: _____

Night time phone: _____

E-Mail: _____ or FAX:: _____

Course # and Name: _____

Course Start Date: _____

Course Fee: \$ _____ (ASQ Member)

\$ _____ (Non-member)

Please enclose a check payable to "ASQ Boulder Section" and contact the Boulder Section Education Chair John Beachman at: john.beachman@covidien.com (or) 303-530-6346, to reserve your spot in the course that you want. Please send checks to the address below.

ASQ Section 1313 Education c/o Mr. John Beachman 2031 Amethyst Dr Longmont, CO 80504

GUARANTEE: If you pay for and take one of our ASQ Certification review courses and still fail the Certification Exam, you may retake the course for free as many times as you need. The instructor reserves the right to charge for course materials (e.g., handouts, etc.). Your ASQ section leadership is committed to meeting your quality-related education and certification needs. If you have any questions about a particular course, please contact the instructor or the Boulder Section Education Chair (contact information above).

Non-ASQ Boulder Section (or) Non-ASQ Denver Section Training Resources

2nd Annual Mile High Agile Conference

via ASQ Boulder: http://www.asq1313.org/loc_meets.html#agile_conf

Dates: 3 Apr 2012 from 8am to 9pm

Theme: Elevating Agility

The conference goal is to elevate the state of agile practices in the region, educating a wide audience from novices to gurus, technical professionals to business executives. We are building on the great success of our inaugural conference in 2011 which drew more than 450 attendees, making it one of the largest regional Agile conferences.

Both attendees and sponsors gave the 2011 event exceptionally high marks for the quality of the content and attendee interaction.

We are looking for proposals on the following topics:

Agile technical practices: hands-on-keyboard, highly practical sessions are preferred

Agile quality practices & testing

Executive & Leadership agility: for C-level agilists

Agile Coaching

Product management & product design

Agile Boot Camp: topics for people new to agile development

Agile Outside the Box: new, innovative agile topics - and topics that do not fit our other topic areas

Lightning Talks: 10-minute passionate talks on anything in the Agile realm

In addition to the tracks above, the conference will also feature an Open Space track and an Agile Clinic where attendees can spend time with an Agile guru to have their pain points diagnosed and treated.

Our team invites you to submit proposals to speak at Mile High Agile 2012.

You may submit more than 1 proposal.

Submission deadline is Feb 3 2012.

Earlier submissions give us greater opportunity to have a dialogue with the submitter and increase the chances of acceptance.

Use the format at

<https://docs.google.com/spreadsheet/viewform?formkey=dF9kcTVxSjBaX2cyZ3J3amNXaGtmTGc6MQ> this link to submit proposals.

Sincerely,

brad@ProperoSolutions.com Brad Swanson phone: 303-981-7679

and John Nicol, MHA 2012 Program Chairmen

From: the quality Catalyst Inc. Happy New Year!

If you have any quality training needs in 2012, keep me in mind. I offer various quality classes. If you are seeking ASQ certifications I do exam preparation classes for most certifications. I offer public seminars only if the demand is there. All my training can be offered "in-house". In-house training is more cost effective if you have 6 or more trainees.

Ron Sedlock

the quality Catalyst

phone: 303-716-5873 or 303-587-9153 (cell)

www.thequalitycatalyst.com

Colorado Quality Executive Network (CQEN)

This is a network of the top quality executive from various Colorado organizations. The purpose of CQEN is to share ideas on current quality trends and issues. Membership to the CQEN is by invitation only. Please pass on this information as appropriate.

Date: Thursday, January 26, 2012 Time: 1:00 to 5:00 pm

Location: Hunter Douglas, Broomfield

For more information, contact

Ron Sedlock

the quality Catalyst

Phone: 303-716-5873 or 303-587-9153 (cell)

Email: ronsedlock@thequalitycatalyst.com

Quality Related Careers Job Postings

Raytheon is currently searching for a RMA (Reliability, Maintainability, Availability), Senior Technical Manager that can be located in any one of the following locations:

- Aurora, Colorado
- Dulles, Virginia
- Garland, Texas

This position is highly visible. The selected applicant will interact with customer leaders and will develop RMA plans, becoming highly involved in major design review.

As the Senior Manager, the selected applicant will be working with software reliability, leading a large team, through the system development phase of the contract.

This is an immediate hire. <http://www.rayjobs.com/?areq=25503BR>

If you are having problems with this link, cut and past into your browser. OR

Please follow this link for further details on this exciting career opportunity:

1. Go to www.raytheon.com/Careers and click on **Job Search** in the left corner.
2. In the ADVANCED JOB SEARCH window, Use one of the Requisition numbers below to review and apply for a position.
3. Insert the REQ Id Number in the Keyword or ID field and hit Search. 25503BR

---- end job posting ---

Tom Fagan [484-678-1078](tel:484-678-1078)

tfagan@ieee.org



Message from the Chair

By: Jeanne Brown

I recently read that “words should be used as tools of communication and not as a substitute for action” so it follows that the reverse might also be true. There is a lot of activity happening within Rocky Mountain Performance Excellence (RMPEX), but many of you may not be in the know. The launch of a quarterly newsletter is just one change we are implementing to better connect and engage with the RMPEX community. We welcome and encourage feedback from you regarding this newsletter, questions

about RMPEX, as well as opportunities for improvement that you discover. Please send your thoughts to:

Board Chair: [Jeanne Brown](#)

Executive Director: [Kim Griffiths](#)

Award Program Director: [Jim Walker](#)



RMPEX News

New Executive Director
On September 1, 2011 Kim Griffiths stepped into the role of RMPEX Executive Director... [Read more](#)

Examiner Training Fees Removed
Examiners will no longer be required to pay a fee to attend training. [Sign Up NOW](#)

Applicant Fees Adjusted
The applicant fee structure was simplified and adjusted and site visit fees have been moved to a flat fee... [See Fee Structure](#)

2012 Strategic Plan Approved
Hoshin Objective: "Create and implement a systematic approach to fill our applicant and examiner pipelines" ... [See Plan](#)

Baldrige News

Baldrige = 820-to-1

A decade ago, in 2001, the Baldrige Program commissioned a study to evaluate the net social value of the Program. In 2011, the Baldrige Foundation asked the same economists to take a new look and see if the benefit still existed and to quantify it based on actual applicant data... [Read more](#)

Eligibility Rules Change

As we prepare for the 2012 Baldrige Award cycle, the Baldrige Program has enacted some changes to the Award eligibility rules that leverage the larger Baldrige enterprise—in particular, the state and local Baldrige-based award programs... [Read more](#)

Communication Strategy

The Baldrige Performance Excellence Program is unveiling a new communications strategy that will be of value to all state and other programs that use or adopt the Criteria for Performance Excellence, as well as all examiners, U.S. organizations, and other Baldrige stakeholders who know the importance of the Baldrige framework and performance excellence... [Read more](#)

Transition Website

The Baldrige Performance Excellence Program is excited to share with you a new Web page (<http://www.nist.gov/baldrige/transition/index.cfm>) to keep you apprised of how it is transitioning... [Read more](#)

ABOUT COLORADO / ROCKY MOUNTAIN PERFORMANCE EXCELLENCE (RMPEX)

Colorado/Rocky Mountain Performance Excellence's vision is to create a culture of excellence that is pervasive throughout Colorado, Montana, and Wyoming. It serves the people of the region by using a proven program of innovation and continuous improvement that generates outstanding results. CPEX/RMPEX fulfills this promise through training and education, assessment and feedback, recognition and awards, networking, and the sharing of best practices. Visit CPEX/RMPEX at www.rmpex.org .

ABOUT THE BALDRIGE PERFORMANCE EXCELLENCE PROGRAM

The award was established during the Reagan administration in 1988 and continued by all other administrations since then. The criteria used to determine award recipients at the various levels are based on the Baldrige criteria, which any organization can use to improve overall performance. Seven categories make up the award criteria: Leadership; Strategic Planning; Customer and Market Focus; Measurement, Analysis, and Knowledge Management; Workforce Focus; Operations Management; and Organizational Results.

2012 Budget

The Board of Directors approved a 2012 Budget during their January quarterly meeting... [View Budget](#)



Small Business Sector News

MidwayUSA Best Run Business

Larry Potterfield, founder of the shooting-supply company MidwayUSA, is obsessed with management excellence: quantifying it, developing systems to produce it, and spreading it far and wide. [Read the whole article from Inc...](#)